

**SONY**

TV Products  
**Service Bulletin**

**Sony Service Company** - Technical Services  
A Division of Sony Corporation of America  
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**Model:** KV-27XBR25/27XBR35/32XBR25/32XBR35

**No. 151**

**Subject:** Service Mode Adjustments

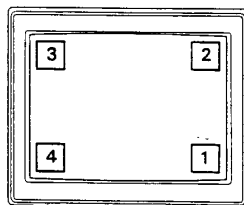
**Date:** February 5, 1993

**Symptom:**  
(172)

Adjustments made in the Service Mode are not being retained even though written into the ROM.

**Solution:**

Before doing any Service Adjustments on the models above you must make sure that the PIP Screen is in the number 1 position, even if there are no adjustments being made to PIP.



**PIP Positions**

After making adjustments into the PIP 1 position, write the information into the ROM. Next, unplug the unit and recheck the other three positions. Adjustments made to the number 1 position will affect the other three positions. As long as the unit is plugged in to the back up memory, it will retain the factory presets for the other three positions; but once unplugged, positions 1-3 will reset to the new data supplied by the adjustment made to position 1.

If adjustments are made in the Service Mode in any of the other three positions the information written into the ROM will be lost. This is because there is no provision in memory to store this information. Therefore, the adjustment will revert back to the factory settings.

**Note:** The PIP Service Adjustments PHPO, PVPO, PLEV, and PFCO can not be adjusted for models KV-27XBR95S, and KV-32XBR95S as stated in the Service Manual.

CSV-1 Color TV